



• Andheri E • Worli
Call: 90 29 29 29 29

# BHARTI ASSIST GLOBAL



100% owned subsidiary of Bharti Enterprises

Head-Quartered at New Delhi

Extensive range of assistance services worldwide

Travel Assist ,Corporate Mobility, Automobile Assist, Medical Assi Home Assist & Extended Warranty

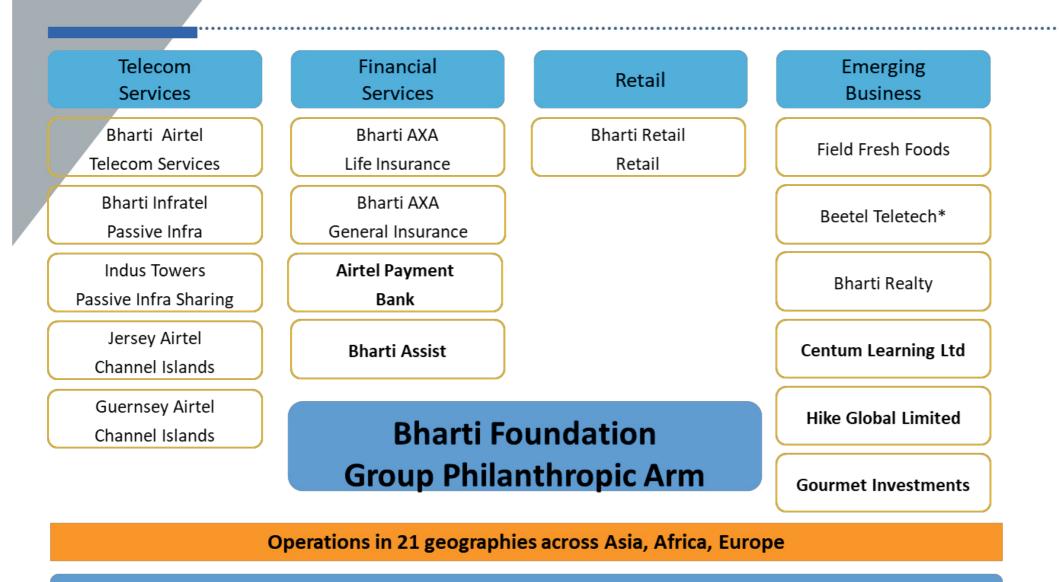
24 x 7 Support on Emergency Services

Pan India Service Network in existence for more than 10 years

Support for Widest Range of Products



# **ONE OF INDIA'S TOP DIVERSIFIED CONGLOMERATES**

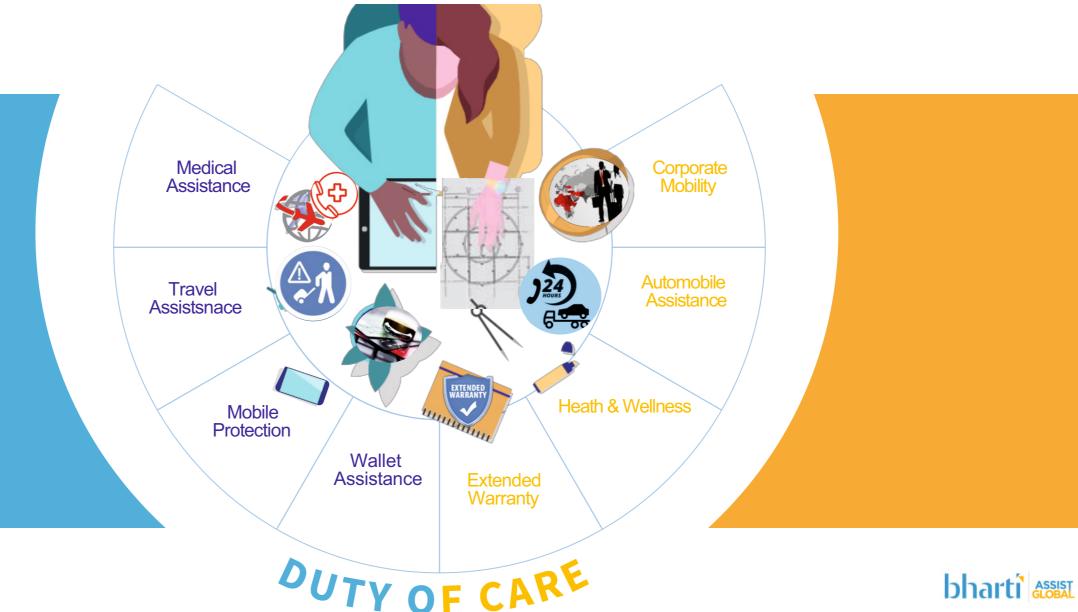


### **World Class Partners**



## **Products and Services for People and Businesses**

### Protecting Our Customers



### **Program Construct**

The Guaranteed Future Program is exclusively available at the KIA Motor dealerships across the country .

#### Coverage

Guaranteed Future Value Assistance will be offered for the new vehicle under this program subject to terms and conditions being met at the end of \*program tenure from date of invoice. Guaranteed Value at the end of \*program tenure from the date of original sale is fixed at % as mentioned in pricing table of Ex-showroom price of the vehicle as on date of purchase.

Guaranteed Future Value Assistance will only be offered to the customers on their vehicle by Bharti Assist Global's empaneled vendors, provided that the customers exercise their option to avail the guaranteed buyback assistance services and produce their vehicle for inspection by Bharti Assist Global's empaneled vendors within 30 days before the end of the \*program tenure.

In the event of actual market value of the vehicle being quoted to the customer by any individual, portal etc. at the end of \*program tenure is less than the guaranteed value, Bharti Assist Global 's empaneled vendor will purchase the said vehicle at the guaranteed value.

The policy / certificate is non-transferable to any subsequent owner of the vehicle during the service period. Benefits and rights for services envisaged under the certificate are for the first registered owner as recorded in the registration certificate of the vehicle.

### **Pricing Structure**

#### A. Program – Pricing

RVI Value	Tenure	KMs	Rate*	
60%	3 yrs	45,000	1.20%	
55%	4 yrs	55,000	2.40%	
50%	ý 5 yrs	60,000	3.85%	

The above-mentioned rate would be calculated on ex-showroom price and is excluding applicable taxes.



### **General Exclusions**

Bharti shall not be liable to provide Services to customer purchasing the Vehicle as envisaged under this program in the following circumstances, these will be communicated in writing by Bharti to customer:

- 1. Any claim not brought to the notice of Bharti within 30 days of the expiry date as mentioned in the certificate.
- 2. If the vehicle completes kilometers as mentioned in the grid before the expiry date as shown in the certificate
- 3. Vehicle is not insured under a valid/effective Motor Insurance Package Policy during the Service Period from the date of Invoice or date of Certificate issued, whichever is earlier.
- 4. In case of an own damage claim on the vehicle mentioned in the Certificate with date of accident occurring in the period commencing from the date of Sale as per the Invoice and until the end of Service Period therefrom, for an amount exceeding 25% of Kia Ex-showroom Price of new Vehicle.
- 5. In case periodic maintenance of the Vehicle is not carried out during the Service Period at an KIA dealer/service center at specified intervals and/or KM's as recommended by KIA.
- 6. Reduction in Actual Market Value of a Vehicle covered under Certificate, resulting from operating methods, by the Customer, other than those mentioned in the KIA owner's manual or use beyond the limitations as specified
- 7. Fraudulent act committed by the Customer.

Contd...

\*Program Tenure will start from the date of invoice

## **General Exclusions**

- 8. Reduction in Actual Market Value of the Vehicle due to theft/absence of Vehicle equipment's and/or parts or accessories, fitted in new Vehicle as standard equipment.
- 9. Any loss or reduction in the actual market value of the vehicle directly or indirectly due to any product recall campaign and/ or any manufacturing defect whether or not resulting in a product call back campaign and which may or may not be remedied by Kia.
- 10. Accidental Total loss of the Vehicle, covered by the insurance company as per terms and conditions of the Motor Insurance Package Policy.
- 11. Any interferences made to the speedometer/odometer/hour meter, or if there was a change to the corresponding mileage which was not indicated and reported to Bharti.
- 12. Damage / Destruction caused through cyber risks, loss, erasure, corruption or alteration of electronic data from any cause whatsoever (including but not limited to computer virus) or loss of use, reduction in functionality, cost and expense of whatsoever nature resulting there from, regardless of any other cause or event contributing concurrently or in any other sequence to the loss.
- 13. Change in government regulations impacting benefits under the Agreement.
- 14. Transfer of ownership of the vehicle during the service period from the date of Invoice or date of Certificate issued, whichever is earlier

